

CHATFIELD VETERINARY HOSPITAL

PET CARE AGREEMENT

1. This is an agreement between Chatfield Veterinary Hospital ("CVH") and the pet owner ("Owner") whose signature appears below. By signing this Agreement and leaving pet in the care of CVH, Owner certifies to the accuracy of all information given about said pet. CVH will rely on the information provided by Owner, until the information is amended, in writing, and acknowledged by both the Owner and CVH. CVH reserves the right to deny admittance to Owner's pet for any reason at any time.
2. CVH shall exercise reasonable care for the pet delivered by the Owner to CVH. Since interactive daycare is provided, and unless specifically declined for the pet by the Owner, Owner recognizes and accepts potential risks involved in such activities. It is expressly agreed by Owner that CVH's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of two hundred dollars (\$200.00) per animal admitted. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of CVH, which shall include payment of all costs for injury to staff, guests, other animals, or damages to the facilities.
3. Owner understands that the concept of dog daycare/group play and overnight boarding is to allow dogs to be socialized by interacting with people and other dogs. While these activities are supervised by staff, there is always the possibility of injury from rough play. Owner agrees that any injury to their pet incurred during the use of the facilities shall not result in liability of any type by CVH. If a dog exhibits any temperament problems such as aggression or extreme shyness with either dogs or people, the dog will be removed from the playgroup and the Owner will be advised of this action. If such action occurs, the daily fee will not be refunded for this day of daycare.
4. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, CVH, in its sole discretion, may engage the services of a veterinarian or administer medication or give other requisite attention to the animal, and any expenses incurred shall be paid by the Owner. In no event shall CVH be liable for illnesses that arise during the pet's stay or after the pet has left the facility.



Chatfield Vet Hospital
8420 W. Ken Caryl Ave.
Littleton, CO 80128

PHONE 303-978-9750
FAX 303-978-9743
EMAIL info@chatfieldvet.com

5. CVH reserves the right to refuse to accept a pet at check-in if, in CVH's sole discretion, the pet is either sick or could jeopardize the health or safety of other pets or staff. Owner specifically represents that the pet has not been exposed to any contagious diseases within a thirty (30) day period prior to check-in. During the period of this Agreement, Owner also agrees to notify CVH of any known exposure of pet to a communicable disease, and to hold the pet out of attending CVH until the pet is symptom-free for a minimum of three (3) days or with written veterinary clearance. Owner further agrees to maintain current vaccinations as required by CVH.
6. The overall wellbeing of every boarding and daycare pet is our utmost concern. Many dogs bark during playtime and for a short time in their kennel. However, excessive barking is discouraged so that all the pets can rest comfortably. If Owner's dog exhibits excessive barking while in the care of CVH, information regarding behavior modification/training may be provided to the Owner. Daycare or boarding dogs not picked up by the scheduled close of business may be placed in the boarding facility, and Owner will be charged the overnight boarding rate.
7. Owner agrees that the pet shall not leave the facility until all charges are paid by the Owner. Pets who are boarding with CVH and picked up before 11:00 a.m. will not incur a charge for the day of pickup. Boarded pets picked up after 11:00 a.m. will incur a half-day boarding charge.
8. Daycare pets will be charged for a half-day if they are picked up within six (6) hours of the time they are dropped off. If a pet remains in daycare for more than six (6) hours, there will be a full-day charge.
9. CVH realizes that older dogs may experience additional stress in the boarding, daycare, or grooming environment. CVH is committed to providing exceptional care for each dog, including geriatric animals. Owner's signature, below, acknowledges that Owner is aware of any age-related risks to their pet.
10. If the pet dies while in the custody of CVH, CVH will use reasonable efforts to notify Owner as soon as possible. CVH will keep the pet's remains on our premises for a period of up to two weeks (14 days) to allow Owner to make final arrangements for disposal of the remains. If no arrangements have been made within the two-week period, CVH will take custody of the pet's remains and dispose of them appropriately.
11. This Agreement contains the entire Agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of Owner and CVH.
12. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration

Association. The arbitrator shall, as part of the Award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

13. Owner understands and agrees that in the event any portion of this Agreement shall be found void or unenforceable for any reason, all other portions of the Agreement will remain in full force and effect.
14. Holiday Information: A fifty-dollar (\$50.00) deposit per pet will be required for any holiday reservation. Please confirm the length of stay when making your holiday reservations. Staff is on hand 365 days a year, with a minimum of six (6) hours of daycare provided on holidays. However, the business office is closed on all major holidays; therefore, while pick-up's and drop-off's may be scheduled on these days, the times may vary depending on the staffing schedule.
15. Cancellation Policy: Should Owner need to cancel a booking, CVH asks to be notified at least 72 hours in advance for every boarding and daycare reservation. Please notify CVH of any changes in your drop-off or pick-up dates and times, as soon as possible. Owner assumes responsibility for any additional charges incurred.

16. ****NEW POLICY** PLEASE READ:**
Effective immediately, I, the undersigned owner or designated agent, am aware that if my pet is responsible to any property that is damaged at Chatfield Veterinary Hospital, I will be charged a flat \$100.00 fee for repairs no matter the cost of damages. The list of property damages includes but is not limited to the following:
 - 1.) Kennels and/or suites that my pet will stay in
 - 2.) Bedding and/or beds that are provided by Chatfield Veterinary Hospital

I HAVE READ, AND I UNDERSTAND AND AGREE TO, ALL PROVISIONS OF THIS AGREEMENT.

Owner's Printed Name:

Owner's Signature:

Date Signed: _____